

Service charges

German Railways (DB)

Tickets	€3,00
Limited special offers incl. information (reservation, price comparison)	€5,00
International tickets per country (except Sparpreis Europa)	€5,00
Group travel ticket:	
Within Germany (per person)	€1,00
International (per person)	€2,00
BahnCard	€3,00
BahnCard Business	15% of the value of the ticket, at least €10,00

Bus tickets:

Within Germany per person and journey	€3,00
International per person and journey	€5,00

Ferry tickets

Per ticket	15% of the value of the ticket, at least €20,00
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Information (without ticket sale)

For Germany	from €5,00 to €10,00
International	from €10,00 to €30,00
(dependent on complexity. Will be offset against the service fee for the tickets purchased.)	

Cancellations

Rail and bus tickets, tariff charge	min. €5,00
Ferry tickets, tariff charge	plus €10,00

Other

Bookings of tickets for the following rail companies: (Urlaubs-Express, SNCF, Trenitalia, renfe, ÖBB, ACP)	10% of the value of the ticket, at least €10,00
Bookings of online tickets	15% of the value of the ticket, at least €20,00
Services in connection with tickets bought elsewhere	€5,00

Postal dispatch

All standard mail in Germany	€2,00
All standard European and international mail	€3,00
Registered mail, standard postal charge (as above)	plus €3,00
Insured delivery	on request